



ACCESS STATEMENT

Harbour Heights

Address	Conlin Quays The Bank St Mary's TR21 0HY
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This access statement does not contain personal opinions on suitability for those with access needs. It aims to describe accurately the facilities and services offered to all guests.

Introduction:

Harbour Heights forms part of Conlin Quays, an attractive and characterful property. The original granite house dates from around 1800, with a substantial three-storey extension added on the beach side during the 1970s. Formerly known as Grays, the building is now called Conlin Quays. Accessed from Hugh Street, Harbour Heights occupies the top floor of the building, with its elevated position making the most of the wonderful views across harbour, beach and surrounding town. A floor plan and photographs are available on our website. An information sheet is also available to download.

Pre-arrival information:

All taxis on St Mary's are private hire and must be pre-booked, whether you require collection from the airport or quay.

There is a transport operator contracted to meet all flights at the airport. A charge is levied for this service.

Most of our holiday homes are within walking distance from the quay and directions are available on our website. A document containing this information is also available to download.

Key collection:

The key will be waiting for you in the door or the door will be open and the key will be on the kitchen or dining room table.

Entrance to premises	One-level access from Hugh Street.
Halls, Stairs, Landings and Passageways	Harbour Heights is part of Conlin Quays building, including two apartments – Sandals and Harbour heights. Shared entrance porch between these two apartments measures 240cm by 400cm. Door width entering porch from outside is 84cm. Harbour Heights is located on the first floor. Staircase to the first floor has 13 steps with banister to the left. First step depth is 11cm, the rest 12 steps are 20cm deep each. Harbour Heights entrance door width is 76cm.
Family shower room	Door width 76cm. Wash basin height 85cm. Toilet seat height 42cm. Space beside toilet is 40cm to right and 11cm to left. Enclosed shower cubicle measures 75cm wide, 96cm long, 9cm high step into the shower, and sliding glass door leaves entrance gap into the shower of 39cm wide when open. Flooring is Vinyl.
Kitchen	Open plan with living and dining room. Door width 76cm. Worktop height 92cm. Sink at worktop height with cupboards underneath. Electric hob with built-in oven underneath and extractor fan above is 60cm wide. Free space between hob and extractor fan is 73cm. Built-in undercounter dishwasher 45cm wide.

	42cm free space between worktop and top cupboards. Built-in undercounter wahing mahcine is 60cm wide. Free standing fridge freezer measures 55cm wide, freezer is 88cm tall from floor to top of the freezer and fridge is 86cm tall from top of the freezer to top of the fridge. FLlooring is Vinyl.
Dining room	Open plan with kitchen and living room. Dining table and four chairs. Dining table measures 72cm high, 65cm wide and 108cm long. Flooring is carpet/Vinyl.
Living room	Opne plan with kitchen and dining room. Fabric 3-seater sofa and two matching arm chairs.
Master bedroom	Door width 76cm. Super King size, zip & link bed measures 180cm wide and 70cm high from floor to top of mattress. Bedside table measures 70cm high and 45cm wide. Dressing table measures 100cm long, 45cm wide and 84cm high. Stool height is 45cm from floor to top of the stool. Largest free space clear of doors and furniture is 320cm by 130cm. EN-SUITE: Door width 76cm. Wash basin height 84cm. Toilet seat height 42cm. Space beside toilet is 10cm to right and 7cm to left. Enclosed shower cubicle measures 75cm wide, 117cm long, 10cm high step into the shower, and sliding glass door leaves entrance gap into the shower of 49cm wide when open. Flooring is Vinyl.

Twin bedroom	Door width 76cm. Two single beds, each bed measures 90cm wide and 63cm high from floor to top of the mattress. Largest free space clear of doors and furniture is 168cm by 60cm.
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Additional information:

- All rooms are carpeted unless specified otherwise.
- Information folder can be reproduced in larger font if required.
- The Isles of Scilly has good mobile phone reception for Vodafone and BT Mobile, including full 4G service – other networks have limited reception.
- Internet access is provided. The code can be found in the holiday home information folder.
- No smoking is permitted in any Scilly Self Catering holiday home.
- Local Public Transport: St Mary's Bus timetable and local taxi operator details supplied in guest information pack.

Future plans:

We welcome your feedback to help us continuously improve our service and comment form is left in all holiday homes for our guests to complete. We then review all feedbacks from guests and notify the owners with recommendations for action.

Contact information

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